

Terms and Conditions and Waiver for the New Zealand Pickleball & Adventure Tour Registration

By submitting your registration for the New Zealand Pickleball & Adventure Tour, you agree to the following Terms and Conditions and waiver:

1. Registration and Payment

To secure your spot on an NLPA tour, you must agree to these Tour Conditions and provide a deposit of 15% of the total price per person. We accept Visa, MasterCard, or bank transfers in New Zealand dollars.

- Deposits are fully refundable within 30 days of payment unless otherwise noted. After 30 days, deposits become non-refundable.
- The remaining balance is due 60 days before the tour's start date. Failure to pay the balance by the due date may result in the cancellation of your reservation, and the deposit will be forfeited.
- If you book within 60 days of the tour's departure, the full amount is due at booking.

2. Cancellation and Refund Policy

- 60+ Days Before the Tour: Full refund minus the non-refundable deposit.
- **30-59 Days Before the Tour**: 50% refund of the total tour cost, minus the non-refundable deposit.
- 29 Days or Fewer Before the Tour: No refunds will be issued.
- **Creditable Events**: Refunds or credits may be issued at NLPA's discretion for documented events like death, serious illness/injury, or unforeseen loss of employment. Documentation is required.

3. Cancellations by NLPA

If NLPA cancels a tour, you will receive a full refund of all payments made. NLPA is not responsible for additional costs incurred, such as airfare or other reservations not made through NLPA.



4. Included in the Price of Each Tour

Your NLPA tour price includes:

- Skill-building pickleball sessions led by certified coaches.
- Access to local courts and equipment as needed.
- Accommodation for the duration of the tour in comfortable, locally-run lodgings.
- Group & individual meals and snacks as specified in the itinerary.
- Transportation within the tour's itinerary (not including independent travel).
- Entry fees for included activities.
- Tips for local guides and service providers.

5. Solo Travelers and Room Supplements

Solo travelers can choose to share a room with another participant of the same gender or pay an additional single supplement fee for a private room. Single rooms are limited and subject to availability.

6. Tour Changes and Modifications

The itinerary, accommodation, and activity details provided in the tour brochure are subject to change. While we make every effort to adhere to the original plan, circumstances such as weather or local conditions may require adjustments. Any changes to the tour dates or accommodations will be communicated promptly.

7. Travel Insurance

Travel insurance is highly recommended for all participants. We advise securing insurance that covers trip cancellation, medical emergencies, lost luggage, and any activities related to the tour.

8. Health and Fitness Requirements

Participants must be in generally good health and able to engage in moderate physical activities such as hiking, pickleball, and other outdoor adventures. By registering for the tour, you acknowledge that you are physically fit and able to participate in the activities planned for the tour.



9. Liability and Waivers

The tour organizers, operators, and their employees are not responsible for any accidents, injuries, or loss of property during the tour.

By participating in the tour, you agree to the following Waiver and Release of Liability:

Assumption of Risk

I understand that participation in pickleball coaching sessions, play, and adventure activities offered by Next Level Pickleball Adventures (NLPA) involves inherent risks. These include, but are not limited to, physical injury, accidents, equipment failure, and environmental hazards. By registering for this tour, I voluntarily assume all risks associated with my participation, including travel to and from activity sites.

Release of Liability

I hereby release and discharge NLPA, its coaches, staff, agents, and affiliates from any and all liability, claims, or causes of action arising out of injury, illness, loss, or damage during my participation in NLPA activities, including transportation. This release extends to any claims based on negligence, except for those resulting from gross negligence or willful misconduct.

Medical Treatment

I grant NLPA permission to seek emergency medical care on my behalf if needed during activities. I acknowledge that in New Zealand, the Accident Compensation Corporation (ACC) provides no-fault coverage for injuries sustained within the country, including emergency care, surgery, and physiotherapy. This coverage does not replace any personal travel or health insurance I may carry, which may be required for additional expenses, including treatments outside New Zealand. I agree to hold NLPA harmless for medical decisions made in good faith.

Fitness and Health Declaration

I confirm that I am physically fit and able to participate in NLPA activities, including pickleball and adventure excursions. I have disclosed any medical conditions, medications, or limitations that could affect my safety or the safety of others.

Personal Property

I acknowledge that NLPA is not responsible for the loss, theft, or damage of personal belongings during activities. I agree to take precautions to secure my items and understand that I participate at my own risk.



10. Additional Costs

The tour price includes all scheduled activities, accommodation, and meals as outlined in the itinerary. Additional activities, meals, and personal expenses are not included. Optional add-ons such as spa treatments, private rooms, and extra days before or after the tour will incur additional charges.

11. Code of Conduct

All participants are expected to behave respectfully and responsibly throughout the tour. Disruptive or unsafe behavior may result in removal from the tour with no refund.

12. Privacy and Data Protection

By registering for the tour, you consent to the collection and use of your personal data for tour-related purposes only. Your information will not be shared with third parties without your consent.

13. Force Majeure

We are not responsible for delays, cancellations, or alterations caused by circumstances beyond our control, such as natural disasters, strikes, political unrest, or any event deemed a force majeure. If the tour is significantly impacted by such events, we will work to provide a suitable solution or alternative dates.

By submitting your registration form, you acknowledge that you have read, understood, and agreed to the Terms and Conditions outlined above.